



Boughton Heath Academy  
Becketts Lane, Chester, CH3 5RW  
Main Office: 01244 732000

Email: [admin@boughtonheath.cheshire.sch.uk](mailto:admin@boughtonheath.cheshire.sch.uk) Web: [www.boughtonheath.cheshire.sch.uk](http://www.boughtonheath.cheshire.sch.uk)

### **Heath After-School Club FAQs**

**1. Do you accept childcare vouchers?**

We do accept childcare vouchers. A list of what vouchers we accept can be found on the school website.

**2. What snacks will be available for children?**

In order to keep prices low, we do not provide a meal service for children. Healthy snacks such as fruit, yogurt and bread sticks are available.

**3. How do we book places?**

Register your child on school iPal. From here you will be able to add details about your child, complete consent forms and make bookings.

**4. What notice period is needed to cancel our place?**

Five working days' notice is required to cancel bookings.

**5. I work shifts, can I book ad-hoc places?**

Ad-hoc places will be available but must be booked at least 24 hours in advance.

**6. What are the payment terms?**

Fees should be paid monthly in advance via vouchers / iPal

**7. How do I pay?**

Initially, payments should be made using the iPal system or by childcare vouchers.

**8. How do I pay with vouchers?**

To pay with childcare vouchers, please contact the school office who will be happy to help you.

**9. How do I contact After School Club in an emergency?**

During school hours, matters relating to After School Club will be dealt with by the school admin team. After school Club staff can be contacted during Club hours via telephone – the number will be included with confirmation of bookings.